

Department of Health Services Administration

Spring/Summer 2011

EMSHA STUDENTS OBSERVE HOW THE CZECH REPUBLIC DELIVERS HEALTHCARE

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DURING APRIL, the members of E 45 learned first-hand about the Czech Healthcare System while in Prague. During their 3-day residency field visit, they were introduced to a number of healthcare executives and leaders in the Czech health system. A highlight of the visit was a discussion with Minister of Health, Dr. Leos Heger, who shared his perspective on the current state of healthcare in the Czech Republic and his vision for the future of the system.

> The educational experience began with an overview of the system provided by Dr. David Marx, Vice-Dean - Undergraduate Education and Student Affairs, Charles University. He provided details on the system that would serve as valuable background for the facility visits and discussions with healthcare executives. The group toured a number of healthcare delivery facilities during the three-day visit. Faculty and students toured FN Motol Hospital, one of the largest hospitals in Central





EMSHA Students in Prague

Europe, and enjoyed learning about its organizational structure and quality management initiatives during presentations by clinicians and administrators. The tour concluded with a visit to the FN Motol Emergency Department. To see a different side of healthcare delivery, the group toured the Medicon Ambulatory Care Center. Dr. Jiri Skrivanek, Director of Health Programs, is a surgeon who has worked as deputy of Thomayer Faculty Hospital and at Motol Hospital

Important Dates

July 27-29, 2011: August 27, 2011: September 15-16, 2011: October 25, 2011:

February 16, 2012: March 20, 2012: 31st Annual National Symposium for Healthcare Executives (Sandestin, FL)
6th Annual MSHA Classic Golf Tournament (Ross Bridge, Birmingham, AL)
Preceptor's Conference for Class 46 (Birmingham, AL)
Alumni Reception in Las Vegas as part of MGMA Annual Conference
(location to be determined)
6th Annual Health Administration Case Competition (Birmingham, AL)
Annual ACHE Reception (Chicago, IL)

Space is available for alumni participation in the annual international health system visits. Please contact Dr. Bob Hernandez hernande@uab.edu for more information.

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.... EMSHA STUDENTS IN PRAGUE

in Prague. Dr. Skrivanek answered questions that concern the healthcare system in the Czech Republic and at the medical center. At the Medicon "Mamma Center," a center for the screening and diagnoses of breast cancer, the group met with Senior Consult, Miroslava Skovajsova, Ph.D., founder of the center. The discussion included topics such as same-day screening results for their patients, facts about the center and its management, and broader efforts to increase screenings within the Czech Republic.

On the final day, the group ventured outside of Prague to the small town of Kosmonosy. They visited Kosmonosy Psychiatric Hospital where clinicians and administrators at made presentations and held discussions with the Executive MSHA students and faculty. Topics covered included information on the management of the facility, mental healthcare in the Czech Republic, and culture differences in the approach to mental health and substance abuse.

The field experience was educational, enjoyable, and viewed positively by all that attended. Dr. Kierstin Cates Leslie, Resident in Internal Medicine – Pediatrics, revealed that this trip was "eye-opening because the Czech Republic has a very different structure for its healthcare system than we do. This trip gave me a very new and interesting insight into how our healthcare system could evolve to a system that provides coverage for all. There are many aspects of their system (the insurance company set up, taxing income for healthcare, etc) that ideally we would be able to adopt, but that may be difficult given the longstanding American culture that supports capitalism and competition and that opposes taxing. Despite these cultural differences I still believe that there is a great deal that we could learn from the Czech Republic healthcare system and also that they could adapt from our system, especially with the advances that we continue to make in quality of care."

In addition, Shana L. Osman, Nurse Manager at UAB Hospital, shared, "My experience learning and visiting the healthcare system in the Czech Republic was amazing. Overall, I found the system faces many of the same challenges as our healthcare system, primarily the large cost of healthcare delivery."

Saturday, August 27th 6th Annual MSHA Classic Golf Tournament (Ross Bridge Golf Course, Birmingham, AL) www.uab.edu/mshaclassic

Thursday, September 15th

Aaron Beam, former chief financial officer for HealthSouth, will deliver the annual Van Zile Scott Lecture as part of the Preceptor's Conference.

MSHA CLASS 46 (2011 SUMMER INTERNSHIP PLACEMENTS)

| Name | Organization | Preceptor |
|--------------------|--|----------------------------------|
| Chad Cote | VA Medical Center | Phyllis Smith |
| | (Birmingham, Alabama) | |
| Jordan Crist | BJC, Center for Clinical Excellence | Moshe Barak |
| | (St. Louis, Missouri) | |
| Drew Davenport | University of Mississippi Medical Center | Dodie McElmurray |
| | (Jackson, Mississippi) | |
| Lacy Hastings | Spartanburg Regional Medical Center | Phil Feisal |
| | (Spartanburg, South Carolina) | |
| Stuart Hurley | Centennial Medical Center | Micki Slingerland |
| | (Nashville, Tennessee) | and Ryan Simpson |
| Brantley Kilgore | Johnston Memorial Hospital | Sean McMurray |
| | (Abington, Virginia) | |
| Philip Meador | The Emory Clinic (Atlanta, Georgia) | Alan Kramer, MPH |
| Andrew Mueller | Proventix (Birmingham, Alabama) | David Sellers |
| Jonathan Neff | Pershing Yoakley & Associates | Jon-David Deeson |
| | (Knoxville, TN) | |
| Erin Phillips | Pershing Yoakley & Associates | Jon-David Deeson |
| | (Knoxville, TN) | |
| Briana Rader | Boston Children's Hospital | John Kueven |
| | (Boston, Massachusetts) | |
| Alexander Reynolds | Methodist Stone Oak Hospital | Dean Alexander |
| | (San Antonio, Texas) | |
| Benjamin Richaud | Ascension Health Care Network | Brad Partridge and Josh Brinkley |
| | (St. Louis, Missouri) | |
| Kriti Sharma | Memorial Hospital | Kreg Gruber |
| | (South Bend, Indiana) | |
| Alvonice Spencer | Baptist Health System | Teresa Shufflebarger |
| | (Birmingham, Alabama) | |
| Graham Torres | VA Medical Center | Shuron Hunter |
| | (Birmingham, Alabama) | |
| Brooke Wilkinson | UAB Hospital | Bart Kelly, Thalia Baker, and |
| | (Birmingham, Alabama) | Marilyn Henry |
| Miller Vance | Cancer Treatment Centers of America | Mark Mansell |
| | (Chicago, Illinois) | |
| Frances Watts | Woodrum Ambulatory Systems Development | Robert Zasa |
| | (Pasadena, California) | |

ALTERNATIVE CAREER TRACKS POSSIBLE

MARK HAMILTON (Class 33) a tenant at Innovation Depot, recently worked with UAB Graphic Design students and Assistant Professor Doug Barrett, in designing a logo for his company, Choice Research of Birmingham. It was a great experience for all involved, offering real world experience for the students and quality branding material for Choice Research. The collaboration involved an initial interview where the students sought descriptive terms from Hamilton regarding the company today, the image he wants to portray, and his vision for the future of Choice Research. Students then presented their concepts and Hamilton picked the ideas he thought best illustrated the image he wants to portray for his company. The final product is clinical, inviting, professional and warm.

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Choice Research manages clinical research trials in partnership with local private practice physicians. By delivering subjects from a physician's current active patient rolls, rather than "professional study subjects", Choice Research offers a more accurate demographic reflection than traditional trial management organizations. Hamilton believes that this unique approach, along with his traditional education from UAB's MSHA program, enables him to offer a more complete management relationship for and between the pharmaceutical and research organization and local physicians. Contracting with local physicians, Choice Research employs clinicians at the RN and LPN levels, providing study management services and subjects for pharmas on the local/regional level (Biocryst, Inhibitex) and international organizations such as Boehringer-Ingelheim and Glaxo Smith-Kline, among others. In the two years since Choice Research of Birmingham was started at Innovation Depot they have managed trials for indications including Diabetes, COPD, Gout and Shingles.

Hamilton has taken a circuitous route to providing a non-traditional service in the health care continuum. After a residency at Infirmary Health System in Mobile, he worked in Program Development and Marketing at Patricia Neal Rehabilitation Center at Covenant Health System in Knoxville, before returning to Birmingham and working with United Healthcare in recruiting. When an associate in Dothan approached him about developing a business plan for his company, Choice Research, Mark identified an opportunity to use his education, expertise and talents in administration, marketing, negotiation, planning, and development. "When I was in graduate school traditional health care admin was still our expectation. This was an opportunity that I did not seek out, but made great sense when it was presented to me." www.choiceresearch.net





Branding Meeting



Mark Hamilton reviewing potential logo designs

THE REWARD OF REALIZING YOUR GIFTS



DERRICK L. MILES (Class 34), Managing Partner, Milestone Motivation, has forged a new path for his career. The information below is based on an article that appeared recently on an online website – One Million Entrepreneurs.

After working 10+ years as a health care executive, I began to notice that my desire to help people improve their lives superseded my personal drive to pad my resume. Regardless of the location, size or type of organization, I noticed that the lion's share of workers were burn-out, frustrated and ineffective.

I believe that all people are motivated, but the majority of workers today are motivated by fear. Fear that they won't be able to afford their homes, save for retirement, pay for their children's education or realize their dream vacation. As a result, workers accept jobs out of fear and operate from a position of weakness. I also witnessed that there was a small percentage of people in the workplace who were creative, resourceful and full of energy. Those individuals operated from a position of strength! When I became a casualty of the downturn in the economy, I had a decision to make. Go and take another executive position or help others realize the Superhuman Power they had inside of themselves. I chose the latter.

Milestone Motivation is a professional development and training company. Our approach motivates workers to utilize the gifts we have inside of ourselves to obtain the promotion, achieve the salary and the dreams that lie in our hearts. When individuals have command of their gifts, we are more creative, resourceful and are full of energy. These types of people help corporations pro-

duce more products, provide exceptional customer service and increase the bottom line.

I have two nuggets of wisdom that I would like to share with aspiring entrepreneurs:

• When deciding to start your business, focus on solving a person's problem. There is no recession for entrepreneurs who can effectively solve a person's problem. Starting with this mindset will allow you to create multiple products and services that are unique to the marketplace. Your future customers are looking for products that save them time and money. Follow this step and you are well on your way to living the life you deserve. • Be willing to collaborate with others who are naturally gifted in areas where you struggle. The area of frustration that I've witnessed the most from entrepreneurs is when we attempt to become a Jack of All Trades to save money. This strategy puts you in an environment you are not comfortable and you immediately begin to lose energy. Entrepreneurs must be willing to hire people who are naturally gifted in areas where we struggle.

My personal mantra is to help ready individuals and corporations alike place gifted individuals into the right seats of organizations and companies. When an individual is operating according to their gift they are more resourceful, creative and full of energy. These types of people help corporations produce more products, provide exceptional customer service and increase the bottom line.

Contact Information: Derrick L. Miles dmilesexec@gmail.com (312) 772-4572 "The analysis of the case study by the students is on par with what Memorial Hermann Healthcare System would expect from paid consultants," said Chuck Stokes.

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5th ANNUAL CASE COMPETITION FOCUSES ON ACOS

BIRMINGHAM, AL: For the first time since the inception of the Health Administration Case Competition, the case scenario was "unmasked" for the teams. We would to extend tremendous appreciation to the willingness of Memorial Hermann Healthcare System and its Chief Operating Officer, Chuck Stokes (Class 17), for sharing vast amounts of information that allowed the teams to develop their recommendations for developing an accountable care organization for this Houston-based integrated delivery system. After the competition, Stokes debriefed the group on the actual strategies his system is deploying. Stokes commented he plans to take several ideas from the competition back to his board.

"The analysis of the case study by the students is on par with what Memorial Hermann Healthcare System would expect from paid consultants," said Chuck Stokes, COO of the system. "The students identified more than 75 percent of the strategies that our organization has implemented or considered implementing."

"As we redesign the new model of health care, it's good to know that we have such bright, innovative professionals who will be developing and implementing strategies that will improve the quality of health care at a reduced cost."

With continued support from the UAB Health System, the 5th Annual Health Administration Case Competition drew a record number of teams, with eight participating for their first time. First place in the competition was awarded to the team from Baruch/Mt. Sinai College; second place was awarded to the team from University of Central Florida; and, third place went to the team from University of North Carolina – Chapel Hill. Three other teams were also finalists including Penn State, Johns Hopkins University and George Washington University. This year, six additional teams were selected as Honorable Mention winners: Ohio State University, University of Alabama at Birmingham, University of Iowa, University of Minnesota, University of Missouri, and University of Pittsburgh. Members from MSHA Class 46 served as Ambassadors for the visiting teams, which proved to be a great way to network with students from across the country.

This year's Health Administration Case Competition was strengthened by the excellent teams representing schools from around the country as well as the national panel of judges:



First Place Team from Baruch/Mt. Sinai College



Third Place Team from UNC-Chapel Hill



Second Place Team from University of Central Florida



Six Finalist Teams

- 1. Armstrong Atlantic State University
- 2. Baruch/Mt. Sinai College
- 3. Baylor University
- 4. George Washington University
- 5. Georgetown University
- 6. Georgia State University
- 7. Johns Hopkins University
- 8. Medical University of South Carolina
- 9. Ohio State University
- 10. Penn State University
- 11. Rush University
- 12. Saint Louis University
- 13. Tulane University
- 14. University of Alabama at Birmingham
- 15. University of Arkansas for Medical Sciences
- 16. University of Central Florida
- 17. University of Florida
- 18. University of Iowa
- 19. University of Kansas Medical Center
- 20. University of Memphis
- 21. University of Michigan
- 22. University of Minnesota
- 23. University of Missouri
- 24. University of North Carolina-Chapel Hill
- 25. University of North Florida
- 26. University of Pittsburgh
- 27. University of Scranton
- 28. University of Southern California
- 29. Virginia Commonwealth University



Faculty Advisers for Participating Teams

The national panel of senior executive judges included:

- Brian Baumgardner, President and Chief Executive Officer, Gulf Coast Medical Center, Panama City, FL
- Tim Brookshire, FACHE, Vice President – Operations, Carolinas Medical Center, Charlotte,NC
- Mark Cohen, MD. Medical Director, DELTA POINT, Inc., Birmingham, AL
- Kester Freeman, FACHE, Former, Chief Executive Officer, Palmetto Health, Columbia, SC
- Thomas M. Gronow, Executive Director, Emergency, Trauma and Burn Services, UPMC Health System, Pittsburgh, PA
- Robert Kolodgy, SVP/CFO, Blue Cross and Blue Shield Association, Chicago, IL
- Craig Nesta, FACHE, Partner TRG Healthcare, LLC, Philadelphia, PA
- Joan Ragsdale, Chief Executive Officer, MedManagement, LLC, Birmingham, AL
- Nicole Rubin, Chief Executive Officer, Ronald McDonald House Charities® of Southern California, Pasadena, CA
- Christine Schon, FACMPE, Vice President, Community Group Practices, Dartmouth Hitchcock, Bedford, NH
- Debra Sukin, Chief Executive Officer, The Woodlands Hospital, The Woodlands, TX
- Cynda M. Tipple, FACHE, Chief Operating Officer, Prince William Hospital, Manassas, VA

 L. Clark Taylor, FACHE, PhD, President and Chief Executive Officer, Hospice of Chattanooga, Chattanooga, TN

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Presentation Judges:

- Jonathan Amsbary, PhD, Associate Professor, Department of Communication Studies, University of Alabama at Birmingham, Birmingham, AL
- Cecil G Betros, DSc, Instructor, Department Communication Studies, University of Alabama at Birmingham, Birmingham, AL
- Drew Deaton, President and CEO, VIPARR, LLC, Birmingham, AL
- Teri Henley, Instructor, Department of Advertising and Public Relations, University of Alabama, Tuscaloosa, AL
- Tracy Sims, Instructor, Department of Advertising and Public Relations, University of Alabama, Tuscaloosa, AL
- Warren Smedley, Service Line Director, UAB Health System, Birmingham, AL

Make plans to attend next year's event on **February 16, 2012** at the Wynfrey Hotel in Birmingham.



National Panel of Judges



Case Competition Ambassadors



Honorable Mention Teams

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CLASS 45 "TEES UP" SCHOLARSHIPS

BIRMINGHAM, AL: The 5th annual MSHA Classic, supported by Class 45 and the Alumni Association of the Graduate Programs in Health Administration, proved to be successful through the hard work and perseverance of the MSHA Classic officers and classmates! The golf tournament generated nearly \$20,000 towards the students' professional development fund, which reimburses students for travel to meetings such as ACHE, HIMSS, MGMA, HFMA, and the National Symposium for Healthcare Executives. In addition, a portion of the monies raised this year were donated to Children's Miracle Network, a non-profit organization which strives to provide free medical care to the uninsured population in the Birmingham area.

The Inverness Country Club served as the tournament host and provided a picturesque setting for the tournament. The MSHA Classic provides preceptors, alumni, and friends of the MSHA Program a chance to get to know a number of students on a more personal basis. A number of MSHA alumni met and teamed up to help the current graduate students.

We are extremely grateful to our generous sponsors and participants which included:

Registration Sponsor

- GPHA Alumni Association Golf Cart Sponsor
- UAB Master of Science in Health Administration Program
- Lunch and Award Ceremony Sponsor

Bob Chapman and Jon Vice

Beverage Cart Sponsors

- Integrated Medical Systems
- Shands Jacksonville, The University of Florida Health System

Gold Team Sponsors

- St. Vincent's Health System
- theFORUM
- UAB Health System
- Viva Health

Tee Sponsor

- BlueCross BlueShield of Alabama Tee Co-Sponsors
- Brasfield & Gorrie
- · Children's Health System
- UAB National Alumni Society

Prize Contributors:

- Gil Rew, D.D.S.
- Children's Health System
- Inverness Country Club, Inverness Golf
- Newks
- Nothing but Noodles
- Sanctuary

We also appreciate the contributions made by Ad Specialty Plus, American Family Care, Dr. Darrel Burke, Children's Health System, Dr. Carole W. Giardina, Dr. Gerald Glandon, GolfSmith, Ms. Randa Hall, Dr. Howard Houser, Dr. Amy Landry, Dr. Stephen O'Connor, Tazikis, Dr. Jose Quintana, Dr. Robert Weech-Maldonado, and Wal-Mart.



Greg Carlson, Cornelius Hudgins, Herm Brehmer, and Jon Vice



(L-R) Golf Executive Committee: Jim Bush, Eddie Hill, Claire O'Rear and Josh Moore



Chris Price, Russ Hyde, Trey Garrett and Heath Evans



Cory Everett, Eddie Hill and Rudy Lindsey



(L-R) Melissa Schuermann and Richard Foy

NEW TRADITIONS STILL EVOLVING EVEN AS MSHA CLASS 45 LEAVES CAMPUS

BIRMINGHAM, AL: Class 45 continued to invent new traditions, even during their last week of classes. A mighty crew of students and faculty geared up for a paintball battle at Fort Red Rock. When it was all said and done, no one had bodily injury - just major bruises. Those who participated encouraged future classes to keep the tradition.

With over 130 friends, family members and faculty, the Class 45 Graduation Dinner at The Club atop Red Mountain was an extraordinary evening as each Class 45 member shared significant memories about their time in the MSHA Program.



Upsilon Phi Delta Inductees: Mike Hill, Matt Klosterman, and Jim Bush

and a crimson and blue tassel-signifying the official colors of Upsilon Phi Delta.

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Caroline Sarratt, President of Class 45, concluded the evening with a touching tribute to the incredible times shared by class members and faculty and ended with words of wisdom from the famous philosopher - Dr. Seuss.



Caroline Sarratt and Claire O'Rear armed and ready for paintball

Another special part of the evening was the sixth induction ceremony for the University of Alabama at Birmingham Chapter of Upsilon

purpose of Upsilon Phi Delta is to further the professional competence and dedication

of the individual members in the profession of health care management. Members

are selected on the basis of academic achievements, service to the community and contribution to the health care management profession. Graduate students must have a minimum GPA of 3.5 and be in the top 10% of their class. Jim Bush, W. Michael Hill, Jr., and Matt Klosterman were the inductees for MSHA Class 45 and were honored during the Graduation Dinner. Each inductee received a rose, a certificate, an honor society pen, cord



Paintball Group



(L-r) Nikaela Georgulis, Kathryn Wittman, Allison Clemmons, and Melissa Schuermann



Josh Moore and his mother, Terri Henderson

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ADMINISTRATIVE RESIDENCY PLACEMENTS FOR MSHA CLASS 45

Rebecca Baggott

Oregon Health & Science University Portland, Oregon Preceptor: Peter Rapp and Cynthia Grueber

Pete Basten

Michael DeBakey VA Medical Center Houston, Texas Preceptor: Adam C. Walmus

John Kyle Bremer

Tift Regional Medical Center Tifton, Georgia Preceptor: William Richardson

Christopher Brown Moses Cone Hospital Greensboro, North Carolina Preceptor: Terry Akin

Jim Bush Providence Hospital Mobile, Alabama Preceptor: Jason Alexander

Allison Clemmons

PricewaterhouseCoopers Dallas, Texas Preceptor: To Be Determined

Cory Everett Blount Memorial Hospital Maryville, Tennessee Preceptor: I. Donald Heinemann

Richard Foy University of Texas Medical Branch Galveston, Texas Preceptor: Donna Sollenberger

Nikaela Georgulis PricewaterhouseCoopers Chicago, Illinois Preceptor: To Be Determined

Kristen Harris-Heald Shands Healthcare Jacksonville, Florida Preceptor: Jim Burkhart

Joshua Hewiett

Huntsville Hospital Huntsville, Alabama Preceptor: Jeff Samz

Eddie Hill

St. Bernards Medical Center Jonesboro, Arkansas Preceptor: Michael Givens

W. Michael Hill, Jr. Ochsner Health System

New Orleans, Louisiana Preceptor: Michael Hulefeld

Graham Howard Our Lady of the Lake Regional Medical Center Baton Rouge, Louisiana Preceptor: Coletta Barrett

Matt Klosterman

San Juan Regional Medical Ctr Farmington, New Mexico Preceptor: Rick Wallace

Carl Landry

The Emory Clinic Atlanta, Georgia Preceptor: Donald Brunn

Rudy Lindsey

The Children's Hospital Denver, Colorado Preceptor: Jena Hausmann

Samuel Lynd Baptist Memorial Health Care Corporation Memphis, Tennessee Preceptor: Robert Gordon

Jamie McAdams North Mississippi Medical Center Tupelo, Mississippi Preceptor: Steve Altmiller

Josh Moore Archbold Health System Thomasville, Georgia Preceptor: Perry Mustian

Claire O'Rear HealthSpring of Alabama Birmingham, Alabama Preceptor: Bob Dawson **Caroline Sarratt** Duke University Medical Center Durham, North Carolina

Preceptor: Kevin Sowers

Melissa Schuermann The Emory Clinic Atlanta, Georgia Preceptor: Don Brunn

Kanwar Singh University of Virginia Medical Center Charlottesville, Virginia Preceptor: Edward Howell

Julianna Vaughn HealthSpring of Alabama Birmingham, Alabama Preceptor: Jim Ludwig

Jordan Voigt Genesis Health System Davenport, Iowa Preceptor: Doug Cropper

Brandon Wallace Medical West Bessemer, Alabama

Preceptor: Tom McDougal **Derrick Wheeler** Duke University Medical Center Durham, North Carolina Preceptor: Kevin Sowers

Samantha Wiginton Monroe Carrell Children's Hospital at Vanderbilt Nashville, Tennessee Preceptor: Jim Hollender

Kathryn Haley Wittman Shands Healthcare Jacksonville, Florida Preceptor: Jim Burkhart

Atanur Yilmaz Miami Children's Hospital Miami, Florida Preceptor: Narendra Kini, MD

| Class # | Alumnus | New Position / Other News | Organization (City, State) |
|---------|-----------------------------|--|---|
| 01 | Claire Underwood | We are sad to report the passing of Claire on 03/08/2011, who was one of the three persons admitted to the very first MSHA cohort (Class 1) at UAB. | |
| 03 | Oscar Aylor, FACHE | Director of Development and Area Relations | Harnett Health System (Dunn, NC) |
| 05 | Dennis Bruschi | We want to share that Dennis passed away | r on 7/31/2010. |
| 07 | Bill Mize | Administrator | Trousdale Medical Center (Hartsville, TN) |
| 08 | John Hornbeak, LFACHE | Executive-in-Residence | Healthcare Administration Department, Trinity University (San Antonio, TX) |
| 10 | Frank Harris | Retired, President & CEO of Russell Media | cal Center |
| 11 | Bart Hove | Chief Executive Officer | Wellmont Bristol Regional Med. Ctr. (Bristol, TN) |
| 11 | David Parmer | Chief Executive Officer | Baptist Hospital of Southeast Texas (Beaumont, TX) |
| 11 | Jeff Vosel | Vice President | SeniorHealth Incorporated (Brentwood, TN) |
| 13 | Kerry Gillihan | President and Chief Executive Officer | CareSource LLC (Lexington, KY) |
| 15 | Kim Hollon, FACHE | President and Chief Executive Officer | Signature Healthcare (Brockton, MA) |
| 17 | Allen Ryan | Doctoral Student | University of Alabama at Birmingham (Birmingham, AL) |
| 17 | Jay Vines | Shares that his daughter, Reese, graduated from Mobile College in Theater and Communication in May 2011 and she is going to Germany for future training and touring. | |
| 17 | Alan Whorton, FACHE | Chief Development Officer, Southeast | Cogent HMG (Brentwood, TN) |
| 19 | Vance Chunn | Was selected as Honoree for the 2011 American Heart Association Heart Hall of Fame in Mobile, AL. | |
| 19 | Jeff Helton, PhD | Assistant Professor, Healthcare Management | The University of Texas School of Public Health (Houston, TX) |
| 20 | Andrew McDonald, Sr., FACHE | Director, Health Care Consulting | Lattimore Black Morgan & Cain, PC (Brentwood, TN) |
| 21 | John Brock | In March, John was recognized as one of the "135 Great ASC Administrators to Know" by BeckersASC.com. Also, his organization, NorthStar Surgical Center, was recognized as one of the "20 Great ASCS To Work" in January and as one of the "100 Best Places to Work in Healthcare" in April 2011. | |
| 22 | Owen Bailey | Administrator | USA Children's and Women's Hospital (Mobile, AL) |
| 24 | Susan Abroms | Managing Director | Poterack Capital Advisory (Charlotte, NC) |
| 24 | Gil Englehardt | Commercial Real Estate Consultant | KW Commercial Realty, McClure Partners (Allen, TX) |
| 24 | Dennis Johnson | President and Chief Executive Officer | Hardin Memorial Hospital (Elizabethtown, KY) |
| 24 | Vanessa Walls | Vice President, Ambulatory Services | Children's Medical Center (Dallas, TX) |
| 26 | Mike Lunceford | Associate Administrator | Kernodle Clinic, Inc. (Burlington, NC) |
| 26 | Tom Noble | Regional Manager | Hammes Company (Dallas, TX) |
| 26 | Kevin Sass | Chief Executive Officer | Columbus Regional Doctors Hospital (Columbus, GA) |
| 27 | Mark Faulkner | Executive Vice President, Chief Operating Officer | Baptist Health Care (Pensacola, FL) |
| 28 | Doug Jones | Chief Operating Officer | Forrest General Hospital (Hattiesburg, MS) |

| Class # | Alumnus | New Position / Other News | Organization (City, State) |
|---------|------------------------|---|--|
| 28 | Mike Kolesar | We are very sad to share the passing of Mik | ce on May 12, 2011. |
| 30 | Greg Hulsey, FACHE | Executive Director | Alabama Bone and Joint Clinic (Alabaster, AL) |
| 31 | Ryan Simpson, FACHE | Administrator and Chief Operating Officer | Sarah Cannon Cancer Center at Centennial Medical Center (Nashville, TN) |
| 32 | Andrew Workman | Sr. Director, Revenue Cycle Management | Blount Memorial Hospital (Maryville, TN) |
| 33 | Mark Hamilton | President and Chief Executive Officer | Choice Research (Birmingham, AL) |
| 34 | Will Lowes, FACHE | Associate Administrator / Business Development | Saint Francis Hospital - Bartlett (Bartlett, TN) |
| 34 | Derrick Miles, FACHE | Managing Partner and Head of Corporate Affairs | Milestone Motivation, Inc. (Raleigh, NC) |
| 36 | Neerav Jadeja | Administrator | Paradise Valley Hospital (National City, CA) |
| 36 | Brian Massey | Director, Business Development | St. Vincent's Health System (Birmingham, AL) |
| 37 | Joshua Brinkley | Achieved Fellowship status in the America: | n College of Healthcare Executives. |
| 37 | Jeff Denney, CMPE | Chief Executive Officer | Select Specialty Hospital-Birmingham (Birmingham, AL) |
| 38 | Ximena Fernandez | Director of Accreditation | Universidad de los Andes (Santiago, Chile) |
| 38 | Amanda Henson, FACHE | Executive Director, Oncology | Central Baptist Hospital (Lexington, KY) |
| 38 | Mark Mansell, FACHE | National Director, Payer, Industry & Government Relations | Cancer Treatment Centers of America (Shaumburg, IL) |
| 38 | Lenetra McCord, FACHE | Vice President, Operations, Co-Ethics & Compliance Officer | Tulane Medical Center (New Orleans, LA) |
| 38 | Sumita Minhas | Manager of Business Analytics | Bayada Nurses (Parsippany, NJ) |
| 38 | Matt Sherer | Service Line Administrator, Oncology | Tallahassee Memorial Cancer Center (Tallahassee, FL) |
| 38 | Jeff Vice | Assistant Chief Executive Officer | Dukes Memorial Hospital (Peru, IN) |
| 39 | Jamie Dabal | Jamie and Bob announce the birth of their second daughter, Caroline Ann, who was born March 2, 2011. | |
| 39 | Jordan DeMoss | Jordan and Lauren share the birth of their son, Bennett Copper, who was born on March 29, 2011. | |
| 40 | M. Rustin English | Head of Operation Management and Assistant Director for Administration | Captain James A. Lovell Federal Health Care Center (North Chicago, IL) |
| 40 | Guy Glorioso | Management Associate / Physician Relations | Carolinas HealthCare System (Charlotte, NC) |
| 40 | Craig Maxey, LTJG, USN | Craig is completing the Navy's Operations Research Program in Pebble Beach, California and will begin a new role in Washington, DC within the Bureau of Medicine and Surgery working with the Health Plans and Evaluation section with other policy and healthcare delivery analysts. | |
| 40 | Constance Mims | Manager of Performance Improvement | HCA - Hospital Corporation of America (Houston, TX) |
| 40 | Jennifer Peters | Business Manager, Department of Surgery | Emory Healthcare (Atlanta, GA) |
| 40 | Diana Scalici | Manager, Executive Health Program | UAB Health System (Birmingham , AL) |
| 40 | Bentley Sloan | Staff Accountant | Kassouf and Co (Birmingham, AL) |
| 41 | Brandon Aven | Chief CRNA/Anesthesia Services Manager | Pioneers Medical Center (Meeker, CO) |

| Class # | Alumnus | New Position / Other News | Organization (City, State) |
|---------|----------------------------|--|--|
| 41 | Kathryn Evans | Kathryn and James announce the birth of their son, Spencer Garmon, who was born on April 20, 2011. | |
| 41 | Melissa Paschenko | Has complemented the requirements and earned the CPA designation in June and was promoted to Business Manager, Development Services within University of Texas Medical Branch (Galveston, TX) | |
| 41 | Jana Williams | Jana has accepted a new position at St. Vincent's Health System in Birmingham as Senior Reimbursement Analyst and has earned the CPA certificate. | |
| 42 | Chris Hughes | Business Manager | Alabama Eye Bank (Birmingham, AL) |
| 42 | Amy Tolliver, JD | Has completed her Administrative Residency at Magee General Hospital in Magee, MS. | |
| 43 | Kevin Brantley | Epic Lead Application Coordinator | Ochsner Health System (New Orleans, LA) |
| 43 | Oliviya Floyd | EHR Outpatient Liaison | Baylor Health System (Dallas, TX) |
| 43 | Michael Hall | IT Project Manager | Augusta Medical Center (Fishersville, VA) |
| 43 | Lee Hammonds | Administrative Fellow | UAB Health System (Birmingham, AL) |
| 43 | Ron Hamner | Administrative Officer, Physical Medicine & Rehabilitation Service | Birmingham VA Medical Center (Birmingham, AL) |
| 43 | Alice Johnson | Assistant Chief Executive Officer | Trinity Medical Center (Birmingham, AL) |
| 43 | David King | Director of Service Lines - Kelsey-Seybold and Corporate Communications | St. Luke's Episcopal Health System (Houston, TX) |
| 43 | Jessica Meuchel | Director of Medical Staff Services | Our Lady of the Lake Regional Medical Center (Baton Rouge, LA) |
| 43 | Ryan Oss | Manager, Clinic Operations | Stillwater Medical Center (Stillwater, OK) |
| 43 | Chris Price | Chris announces the birth of his first child, William Christopher Price, Jr. "Liam", who was born on March 10, 2011. Chris has also been promoted to Administrative Director of Surgical Services at Shelby Baptist Medical Center (Alabaster, AL) | |
| 43 | Steve Price | Manager – Ambulatory Services | Carolinas Healthcare System (Charlotte, NC) |
| 43 | Chris Sale | Manager of Perioperative Services | Ochsner Health System (New Orleans, LA) |
| 43 | Martin Smith | Manager, Pain Treatment Clinic | UAB Highlands (Birmingham, AL) |
| E 34 | Wes Smith, M.D. | Chief Executive Officer | Alabama Quality Assurance Foundation (Birmingham, AL) |
| E 35 | Bill Browder, M.D. | Chairman, Dept of Surgery/Assoc Dean | East Tennessee State University (Johnson City, TN) |
| E 36 | Liz Dawson | Liz has been chosen to serve on the 2011 Board of Examiners for the national Malcolm Baldrige Performance Excellence Program. | |
| E 36 | Lee Pearce | Vice President, Quality Development | Alabama Quality Assurance Foundation (Birmingham, AL) |
| E 39 | Lisa Dyson | Director, Talent Acquisition | Ochsner Health System (New Orleans, LA) |
| E 40 | Mark Bryan | Mark's organization, Delray Medical Center (Delray Beach, Florida) was selected as one of America's "50 Best Hospitals." | |
| E 40 | Linda Coogan, CPHQ | Healthcare and Manufacturing Outreach Coordinator | Alabama Productivity Center (Tuscaloosa, AL) |
| E 42 | Ryan Campbell | Administrative Officer to the Chief of Staff | Tennessee Valley Healthcare System (Nashville, TN) |
| PhD | Thomas McIllwain | Interim Dean, School of Graduate Programs and MHA Program Director | Clayton State University (Morrow, GA) |
| PhD | Susan Volker, PhD, MPH, RN | Operations Administrator, Department of Oncology | National Guard Health Affairs (King Abdulazzi Medical City, Saudi Arabia) |
| PhD | Linda Widra, Ph.D., FACHE | Chief Operating Officer | Lakewood Ranch Medical Center (Bradenton, FL) |

ALUMNI GATHERING IN 2011



ATLANTA RECEPTION: (L-R) CALLIE ANDREWS, RANDA HALL, CHERYL SNGGS, DR. HOUSER, JESSICA HUNTER, CARL LANDRY; 2ND ROW (L-R) AARON WILLIAMS, TANITA HOBBS, BEN JOHNSON, KEVIN ANDREWS, BRAD TATE, AND DOUGLAS REED. NOT PICTURED: CRAIG HONAMAN



(L-R) JON VICE, MIKE WILLIAMS, BOB HERNANDEZ, AND JOHN ROBBINS



ATLANTA RECEPTION: AARON WILLIAMS, MALLORY TATE, BRAD TATE, CHERYL SNUGGS, AND JESSICA HUNTER



BRANDON HAUSHALTER, TODD JACKSON, CHAD CHRISTIANSON, AND LANCE WERSLAND



ALUMNI, FACULTY, AND CLASS 46 MEMBERS AT ACHE BOOTH



BRYAN FRANCIS AND MATT HAMILTON



ALVONICE SPENCER, SARAH MOLONY, DREW DAVIS, AND LACY HASTINGS



JESSIE TUCKER, GERALD GLANDON, RICK MOORE, AND HOWARD HOUSER



DANA GILLIES, JOHN KUEVEN, AND CALLIE ANDREWS



MATT HAMILTON, RICA LEWIS-PAYTON, SHURON HUNTER, AND RON HAMNER



LANCE WERSLAND, HOLLY JACKSON, ADAM COOK, JENNIFER ENGLISH, AND RUSTY ENGLISH

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nexus

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Spring/Summer 2011

PHOTOS FROM THE L.R. JORDAN LECTURE AND 5th ANNUAL HEALTH ADMINISTRATION CASE COMPETITION



ROHIT PRADHAN, WHITNEY KROPP, AMY LANDRY, WILLIAM ENGLISH, AND DARRELL BURKE



SANDRA THURMOND, MICKEY TRIMM AND CLEO KATHRYN GORMAN



MARGARET GOLDEN, FRANCES WATTS, DEBRA SUKIN, CAROLINE SARRATT, AND SARAH MOLONY



BEN RICHAUD, RYAN STARNES, BRANTLEY KILORE, CHAD COTE, GRAHAM TORRES, AND JORDAN CRIST

