

# **ICXUS**Linking Academics with Practice.

Spring 2009

# HOUSER PROFESSORSHIP BECOMES A REALITY

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### **IMPORTANT DATES:**

July 21-August 1: Sandestin, FL 29th National Symosium for Healthcare Executives

**July 31**: Sandestin, FL GPHA General Membership Meeting and Alumni Reunions

August 13-14: Columbiana, AL Class 45 Orientation at Alabama 4-H Center

October 1: Birmingham, AL 4th MSHA Classic Golf Tournament

October 1-2: Birmingham,

Annual Preceptors Conference and Van Zile Scott Lecture

February 11, 2010:
Birmingham, AL
4th Health
Administration Case
Competition/L.R.
Jordan Lecture

Birmingham, AL: Over 100 alumni, faculty, family and friends gathered at the Vestavia Country Club on April 9, 2009 to honor and celebrate Dr. Howard Houser and his commitment to education and mentoring. Jon Vice (Class 7) served as the evening's master of ceremony and announced that the Howard Houser Professorship had received pledges to reach the initial goal of \$500,000. This professorship will enable the Department of Health Services Administration to recruit and retain faculty members who share Dr. Houser's passion for teaching.

> Throughout the event, former students paid tribute to Dr. Houser and how he influenced their lives and careers. Martin Nowak (Class 15) began the tributes by offering several memories from his MSHA days followed by several from nursing administration students who were taught by Dr. Houser. Jeanette Glenn (Class 41) was introduced by her classmate, Coretta Pearson (Class 41). As a former teaching assistant for Dr. Houser, Jeanette's remarks provided insight as if she was writing a book or field trip report about Dr. Houser.

Next, Neeysa Biddle (Class 26) introduced Nan Priest (Class E 38), who shared her admiration as he helped her transition back to graduate school when she entered the Executive MSHA Program. Dr. Donna Slovensky was introduced by Dr. Stephen O'Connor, MSHA Program Director. Donna was actually hired by Houser; she shared that he had been

instrumental as she continued her career and education at UAB as well as offering the audience some memories from the National Symposium for Healthcare Executives and other gatherings which they have shared together over the last 30 years.

As the evening continued, Lance Duke (Class 16), currently President of the Alumni Association of the Graduate Programs of Health Administration, welcomed Windsor Westbrook Sherrill, PhD (Class 23), whose remarks expressed the importance of having faculty members with qualities like Dr. Houser. She had witnessed these as a student in the MSHA Program and now understands these qualities even better as she teaches students in Clemson University's undergraduate program in health care management. Mike Williams' (Class 14) introduction by classmate Janet Stewart (Class 14) was filled with

lively memories of the MSHA Program and Dr. Houser's influence on their careers. To complete the tributes, Mike led a toast to Dr. Houser and all attendees participated.

A special thanks to Katie Davidson Adams for planning such a memorable evening for Dr. Houser. With pledges from 150 MSHA and PhD alumni, the Howard Houser Endowed Professorship will become a reality. If you would still like to contribute, contact Katie Adams (205.996.5469 or via email at katieday@uab.edu).







Photos Top to Bottom: Bob Chapman, Howard Houser and Gary Glasscock; Dr. Houser and his family; Jon Vice serving as Master of Ceremony

- Harry A. Nurken, Ph.D.

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# A TRIBUTE TO RUSH JORDAN

On F ebruary 10, 2009, the he althcare ind ustry lost one of its greatest contributors: Mr. L.R. "Rush" Jordan. The news came to D epartment Chair, Dr. Gerald Glandon, only one week before Rush was to attend the 5th Annual L.R. J ordan D istinguished L ecture in conjunction with the national Health Administration Case Competition. Funeral services were held February 13th at St. Luke's Episcopal Church in Jacksonville, Alabama.

Mr. Jordan was a pioneer in the fields of hospital administration and of teaching. From the early 1950s until his retirement in 2003, Jordan was instrumental in many health administration initiatives throughout his influential career. The Administrative Residency process at UAB can be directly a ttributed to Mr. Jordan's influence and vision. In addition, Rush helped create the University of Florida's grad uate program in health administration. As a prominent healthcare executive, Mr. Jordan served as the leader of outstanding health care organizations such as Ochsner Health System (New Orleans, LA), Miami Valley Health System (Dayton, OH), and Baptist Health System (Birmingham, AL). In these roles, he implemented many innovative initiatives including integrating patient care floors within hospitals in the early 1960s.

In 2000, *Modern Healthcare* magazine named him to the National Health Care Hall of Fame, and in 2002, the University of Alabama at Birmingham named him Professor Emeritus and also named an endowed lectureship after him. In 1978, many of Jordan's former students, residents and colleagues formed the L.R. Jordan Healthcare Management Society which conducted seminars each year related to health studies. In addition, his associates funded the UAB L.R. Jordan Endowed Chair in Health Services Administration. Mr. Jordan, a native of Smithfield, N.C., was also one of the founders of the Voluntary Hospitals of America, a group that was formed to improve the efficiency of healthcare-related management.

Dr. Harry Nurkin, former CEO of Carolinas HealthCare S ystem a nd past Ex ecutive-in-Residence for the MSHA Program, served as a judge in this year's Health Administration Case C ompetition b ut, mo re im portantly, had the good fortune of having Rush Jordan as his men tor. On the evening of February 19th, Dr. N urkin sha red his tribute to Rush with the audience attending the L.R. Jordan Distin guished L ecture and H ealth Administration Case Competition.

"I am honored to have been asked to say a few w ords about our recently departed mentor and friend, Lemuel Russell "Rush" Jordan for w hom tonight's Distinguished Lecture Series is named. Rush Jordan's death last week was a very sad, if not unexpected, day. Rush is finally at rest after a long and fruitful journey.

One would be hard pressed to find a human being w ho k new R ush J ordan w ho w as unmoved b y his passin g. R ush had f ew, if a ny, detrac tors. R ush had o nly f riends, colleagues, admirers and students.

What a uniq ue thing to say about a gifted Chief Executive Officer who made his mark on hig hly respected he althcare in stitutions like Baptist Medical Centers in Birmingham, Shands Teaching Hospital at the University of Florida, Ochsner Foundation Hospital in New Orleans and Miami Valley Hospital in Dayton, Ohio.

How is it that someone can be the ultimate decision-maker and builder of great medical centers, o ne o f t he b est kno wn CEO 's in the he althcare ind ustry a nd b e lo ved a nd admired by all those who knew him?



Jim Leverett and Rush Jordan

Rush J ordan was t he q uintessential Chief Executive Officer.

What drew me to Rush was his ex citement about e ach da y's o prortunity to mak e a difference by making a contribution.

And Rush was amazingly intuitive.

I met him a fter he made a k eynote address at a Duke Endowment Seminar in Charlotte, NC in 1973. Al though we had no t met previously, I sp oke to him a fter his address and he in vited me to dinner. We talked for hours that night.

Instinctively, R ush s aw in me a y oung hospital administrator at a career crossroad. At that time, I was a n Assistant Director at Memorial M ission H ospital in A sheville, NC, and I had b ecome so disillusioned by negative exp eriences that I was strongly considering le aving t he p rofession o f healthcare administration and p ursuing another career.

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I do not remember "whining" a lot to Rush that nig ht, b ut he s ensed m y dilemma and so, he talked about his career and the inevitable u ps a nd do wns he had faced and that we all, ultimately, face if we are change agents for positive change and high quality patient care.

That dinner and my lengthy conversation with Rush Jordan was THE turning point in m y ca reer in he alth s ervices administration.

Here are some of the things Rush taught me that night and over the thirty-five (35) years he served as my mentor.

- 1. We are incredibly lucky to be in health services administra tion. W hat o ther profession o ffers us t he o pportunity t o be in volved in ma nagement s cience, financial ma nagement, c utting edg e technology, medical a nd b iomedical science, g overnment r elations? W hat other profession offers the opportunity to directly contribute to the health and wellbeing of our fellow man?
- 2. W hat separates successful executives from o thers is passio n a nd s elflessness. Passion is t he ener gyt hat f uels o ur intellectual en gine and selflessness is the willingness to learn and innovate mixed with the desire to use that knowledge for the benefit of others.
- 3. C ontribution—Rush p redicted t hat I would receive great rewards from serving in he alth s ervices administra tion. I would r eceive m onetary a nd e motional compensation a nd i t was m y d uty a nd obligation to repay... to give back in some way, if you will, in equal or greater measure than I had received.
- 4. Rush helped me understand that I had a responsibility to serve as a Mentor to others as he had s o ably s erved me. R ush told m e t hat n ight i n 1 973 t hat h e h ad "unofficially adopted" me. Little did I know that Rush would adopt literally thousands of men and women over the course of his

their "Guru", their teacher, their friend. It was no tunco mmon f or met og et an unexp ected call f rom R ush w hen I was so deep ly in volved in t he dep ths of daily o perating issues t hat I co uld barely see t he li ght of h ope f or t he f uture. I marveled at how a few words of advice or encouragement from Rush's eemed to solve problems.

I never talked with Rush that I did not feel better for the encounter.

I can only hope that each of you students and b udding ex ecutives w ho ne ver had the honor and pleasure knowing him will be lucky enough to find your own "Rush Jordan" as you meander down your career pathway. I ho pe y ou will r emember t he characteristics t hat R ush s o g enerously taught to those of us he b efriended and mentored...honesty and integrity in decision-making, finding excitement each da y, passio n, s elflessness, makin g a contribution and, ultimately, becoming a mentor to others.

Rush Jordan is a member of the Modern Healthcare Hall of Fame, but, to me, he will always be the superb teacher, the friend, the quintessential CEO, and my friend.

Rush Jordan was so good at what he did because he was hat delicate combination of tough mindedness and tender heartedness. Rush was continuously intellectually curious. H e ne ver allo wed his mind o r heart to take a day off.

While I will never be the executive, teacher, mentor or friend that Rush was, my duty is to keep trying.

What I le arned f rom R ush is t oo voluminous to r ecount. S uffice i t t o sa y that Rush taught each of us to manage with integrity and how to be a G entle Man or Gentle Woman. L. R. Rush Jordan touched many liv es in a n in timate, p ersonal a nd professional way.

long career, and he b ecame their mentor, I am blessed to have been one of the many Rush touched. I will miss him as will our entire industry. I offer my gratitude to Rush Jordan for all he did for me personally and for so many others, thanks to God for blessing Rush with long years of service to his fellow man and prayers that his family will find solace and comfort in the kno wledge that Rush Jordan was a truly great man."

> Harry A. Nurkin, Ph.D. February 19, 2009 Birmingham, Alabama



Lowell Hamilton, Rush Jordan, and Dr. Thomas Royer



Harry Nurkin, PhD

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# CASE COMPETITION STRENGTHENS UNDERSTANDING OF "REAL WORLD" STRUGGLES

The 3rd Health Administration Case Competition, sponsored by the UAB Health System and through the leadership of Dr. Will Ferniany (Class 9), focused on the turnaround of a safety-net hospital. The teams focused on community needs met by the facility, organizational culture and its impact on recruitment and retention of physicians and hospital employees, and ways to position the hospital for future growth. Following the competition, Anna Carvalho, Director of Strategic Planning, shared the strategies that Holy Cross Hospital implemented to maintain its presence in Chicago, Illinois.

First place in the competition and a \$9,000 cash prize was awarded to the team from University of North Carolina -Chapel Hill; second place with a cash prize of \$6,000 was awarded to the team from Rush University; and, third place with a cash prize of \$4,500 went to the team from Saint Louis University. Three additional teams received special recognition for professionalism (University of Alabama at Birmingham), innovation (University of Minnesota), and most engaging presentation (George Washington University). Members from Class 44 served as Ambassadors for the visiting teams, which proved to be a great way for them to network with students from across the country. In March, the UAB case competition team (Stephanie Bulle, Jenny Friedman, and David King) also presented their experiences during the AUPHA Leaders Conference in Chicago, Illinois.

This year's Health Administration Case Competition was strengthened by the excellent teams representing the following schools as well as the national panel of judges:

- 1. Arizona State University
- 2. Armstrong Atlantic State University

- 3. George Washington University
- 4. Georgia State University
- 5. Ohio State University
- 6. Pennsylvania State University
- 7. Rush University
- 8. Saint Louis University
- 9. Texas A & M University
- 10. Tulane University
- 11. University of Alabama at Birmingham
- 12. University of Arkansas For Medical Sciences
- 13. University of Central Florida
- 14. University of Colorado at Denver
- 15. University of Florida
- 16. University of Houston Clear Lake
- 17. University of Iowa
- 18. University of Memphis
- 19. University of Michigan
- 20. University of Minnesota
- 21. University of North Carolina-Chapel Hill
- 22. University of Oklahoma
- 23. University of Scranton
- 24. University of Washington
- 25. Virginia Commonwealth University

The national panel of senior executive judges included:

- Anna Carvalho, Director of Strategic Planning, Holy Cross Hospital, Chicago, Illinois
- Joseph Claypool, FACHE, Associate Vice President for Clinical Network Development, UK HealthCare, Lexington, Kentucky
- Mark Cohen, MD, Director of Medical Services and Special Projects, United Cerebral Palsy of Greater Birmingham,









- J. Eugene Grigsby, III, President & CEO, National Health Foundation, Los Angeles, California
- Wayne Lerner, DrPH, FACHE, President & CEO, Holy Cross Hospital, Chicago, Illinois
- Harry Nurkin, PhD, FACHE, Owner and Senior Consultant, Nurkin Associates, Incorporated, Charlotte, North Carolina
- Thomas Schultz, Director of Asset Management, Medical Properties Trust, Birmingham, Alabama
- Antoinette Smith Epps, Former CEO, MLK Hospital, Los Angeles, California
- Richard G. Sparks, FACHE, President and Chief Executive Officer, Watauga Medical Center, Boone, North Carolina
- L. Clark Taylor, PhD, FACHE, President and Chief Executive Officer, Ephraim McDowell Health, Danville, Kentucky

In addition, Lydia Reed, MBA, CAE, of AUPHA and John Lloyd, FACHE of CAHME inspired the teams during lunch when they shared their insight into the importance of mentoring. John Glaser, PhD, Vice-President and Chief Information Officer, Partners HealthCare System, Inc. (Boston, MA) presented the 5th Annual L.R. Jordan Distinguished Lecture following the awards ceremony for the case competition. Dr. Glaser's lecture "Achieving Organizational Excellence" enlightened and entertained the audience as he imparted wisdom on being an effective leader and listening to an organization's key stakeholders.









"Dr. Glaser's lecture 'Achieving Organizational Excellence' enlightened and entertained the audience as he imparted wisdom on being an effective leader and listening to an organization's key stakeholders."



Right photos top to bottom: Judges for the competition, the George Washington University team, UAB team, Class 44 Ambassadors.

Photos on page 4 from top to bottom: competition team advisors, first place winners from UNC-CH, second place winners from Rush University, third place winners from Saint Louis University.





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# SUPPORT BY PRECEPTORS, ALUMNI AND CURRENT STUDENTS NOTICED BY SITE VISIT TEAM

**Photos top to bottom:** David Allen and Will Ferniany; Jamie Dabal and Jim Burkhart (L); Donna Lawson, David Wilson, Bob Chapman, and Sandra Thurmond (R); and Randa Hall, Gerald Glandon, Thomas Steiner, and Stephen O'Connor.









The first week in February was dedicated to the Commission on Accreditation of Healthcare Management Education (CAHME) site visit. The group evaluated our competencies towards educating and preparing our students for careers in health administration. The f inal verdict for our re-accreditation will not be completed until fall 2009; however, the team's report relayed a strong sense that the recommendation will be very positive. Of the 56 criteria for accreditation, they reported no unmet cri teria and only five "partially met" criteria. What is even more positive, they specifically mentioned six strengths of the program (see specifics below)! We are all exceedingly pleased by these outcomes.

Work will begin on the "partially met" criteria but no ne are going to pose significant challenges. Three of the five involve the newly instituted competencies that have not been in place long enough to have them fully defined, implemented and evaluated. We will meet these with time.

The particular strengths mentioned include:

- 1. The financial management system allows for reserve funds for future growth and development of the program.
- 2. The program provides unique opportunities for students including offering a 24-hour r otation with ho use sta ff a nd ext ensive exp osure t o he althcare professionals in the community.
- 3. The p rogram provides substantial exposure to medical terminology in H A 612: Essentials of Health and Human Disease.
- 4. The h uman r esources ma nagement co urse, H A 635: H uman Res ources Management in Health Services Administration, provides significant exposure to multiple human resource issues and utilizes creative teaching methods to engage students in the subject matter.
- 5. Significant time is allocated to preparing students for their field experiences and ultimate career placement.
- 6. The p rogram has esta blished excellent professional relationships with local, regional, and national healthcare organizations leading to outstanding internship and residency opportunities.

Not included in the formal criteria statements were the glowing remarks from the entire team about our alumni and preceptors based upon discussions at the lunch on Wednesday. This sho w of commitment and positive support by busy professionals truly amazed the entire team. They also praised our current students based upon their meetings late Wednesday afternoon. They have never witnessed such knowledgeable, aware and positive students.

Finally, while everyone contributed to the assembly of the extensive documents supporting this visit, Dr. Steve O'Connor and Randa Hall took the lead on this monumental effort. The positive outcome is vital to the ongoing success of the Health Administration Program and the Department.

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# TRIP TO ITALY PROVIDES INSIGHT INTO ANOTHER COUNTRY'S HEALTHCARE SYSTEM

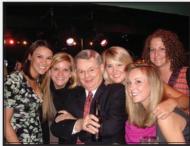
Second year students in the Executive MSHA Program, accompanied by Dr. O'Connor, visited Italy for their preceptorship/field visit from March 21 - 26. S tudents explored the I talian National Health Service and private sector health care and insurance in I taly. S tudents attended lectures by Professors F ederico L ega a nd G iovanni F attore at the B occoni University School of Management in Milan. S tudents also visited Milan's 1000-bed Niguarda Hospital Complex and the ktituto Clinico Humanitas where they met with senior executives and toured the facilities. The group also traveled by train to the Region of Emilia-Romagna to visit the Local Health A uthority in Piacenza, which served as an example of the structural framework for ma naging, p aying f or, a nd p roviding he alth services in the Republic of Italy. At the Local Health A uthority, s tudents m et w ith t he C EO, Medical Director, and other senior leaders. The group als o visi ted a la rge m ultispecialty gr oup practice owned and managed by the Local Health Authority.



EMSHA students in Italy

### **ACHE SNAPSHOTS**







Brian Aston, Kate Schmitz and Perry White









(L to R) Anit Makhija, Katrina Driessnack, David Henry, Ken Hwang, Matt Morgan, and Brad Tote

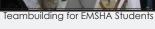




(L to R) Kevin Foster, Anit Makhija and George Hinton

### OTHER EVENT PICTURES







Class E 43 Graduation Dinner at The Club



EMSHA Students touring the Women and Infant's Facility

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## CLASS 44 SUMMER INTERNSHIP PLACEMENTS

Name	Organization	Preceptor
Barrett Fisher	Palmetto Health (Columbia, South Carolina)	John Singerling
Carlie Gotlieb	Medical City Dallas Hospital (Dallas, Texas)	Scott Schmidly, FACHE
Erik Henninger	Brookdale Senior Living	Wyman Hamilton
Steven Hodgen	Cardinal MedMined, Inc. (Birmingham, Alabama)	Drew Deaton
D'Anna Homes	Children's Hospital of Philadelphia (Philadelphia, Pennsylvania)	Dana Springer
Matt Lyden	Cardinal MedMined, Inc. (Birmingham, Alabama)	Drew Deaton

Name	Organization	Preceptor
Daniel McKinney	HealthSpring of Alabama (Birmingham, Alabama)	Doris Chebib
Hollie Nolan	Hospital for Special Surgery (New York City, New York)	Marion Hare
Jessica Pearce	Retina and Vitreous Associates of Alabama (Birmingham, Alabama)	Janet Murchison
Julie Rew	Baton Rouge General Hospital (Baton Rouge, Louisiana)	Erin R. Zeringue
Josh Snow	Healthcare Management Partners, LLC (Philadelphia, Pennsylvania)	Derek Pierce
Jagoda Wartak	Woodrum Ambulatory Systems Development (Pasadena, California)	Bob Zasa

# CLASS 44 TAKING THE LEAD IN LOCAL PHILANTHROPY

### Jimmy Hale Mission

The J immy H ale M ission is a lo cal no nprofit organization w hich s erves t he ho meless o f Birmingham a nd p repares t hem t o r eenter the job ma rket. L ast N ovember, t he MS HA program sent 15 students over a two-day period to help serve dinner at the Jimmy Hale Mission. Students spent a f ew hours each night s erving and conversing with guests during dinner.

#### **Habitat for Humanity**

Starting M ay 16t h, MS HA Class 44 will hel p build a H abitat H ouse in B irmingham. The house is sponsored by HealthSouth and will be a great networking opportunity as well as a n outstanding volunteer project for the class. The house is being built in Birmingham and will be completed in mid-June.

### MedMission

MedMission I nternational is a no nprofit organization t hat p rovides h umanitarian medical a id t o eco nomically de veloping countries. For various reasons, perfectly usable medical supplies, which could be used to save lives in p oor countries, m ust be discarded in the U nited S tates. At M edMission, volunteers collect med ical sur plus and r edistribute it to under-served h ospitals and c linics a round the world. U AB MS HA Class 44 pa rtnered with MedMission to gather and sort excess medical supplies from the vacated Physician's Medical Center Carraway in Birmingham and assisted with the processing of items at a local warehouse for distribution around the world.

### Wagon Washing

Class 44 spent an afternoon "Washing Wagons" at Children's Hospital in March. Wagons are the

primary mode of transporting kids throughout the hospital. Class members were there to clean and perform any necessary maintenance on the wagons to keep them in good condition for the hospital. J essica Hunter, a rtist extrao rdinaire, volunteered to decorate a dolphin-themed wagon for the "Clown of the Year" banquet. The decorating process took a weekend of painting with her mother and some of the neighborhood children, but after many hours of hard work, the wagon was completed. The decorated wagon is currently being used by the children and families of Children's Hospital.





### MSHA Night at the Movies

Beginning in the fall of 2009, the MSHA program w ill p artner w ith C hildren's Hospital t o ho ld a mo vie nig ht f or t he parents of c hildren who a re patients at t he hospital. Because a parent, family member or friend must be with each patient at all times, volunteers f rom t he MS HA p rogram will spend time p laying with the children while the parent(s) or family member(s) get to relax in the on-site movie theater. The project will take place one night a month and will become a tradition for the MSHA program.



Top Left: Students participating in Med Missions at Carraway

**Bottom Left:** Students working with Habitat for Humanity

**Above:** Jessica Hunter presenting decorated wagon

## BREEDLOVE RECOGNIZED FOR EXCELLENCE

Tinker Air Force Base, Oklahoma City, Oklahoma: Major William C. Breedlove (Class 40) recently received the Outstanding Resource Management Officer of the Year by the United States Air Force. Receiving this significant accomplishment came after Chad first won at his command level at Tinker Air Force Base and then at the national Air Force level. Kayla Breedlove, his wife, had this to say about Chad's most recent accomplishment, "I am so proud of him and I am glad that his dedication to doing things right the first time and treating people right is earning him some outside praise. Integrity ALWAYS pays off. I know that the time he spent at UAB helped to shape him into a better administrator and gave him confidence in his ability in the health care profession. Thanks for investing in him." During Chad's time in the MSHA Program, he served as Class President, received both the Outstanding Student Award and Scholastic Achievement Award, and developed strong relationships with his classmates and faculty. For the next year, Major Breedlove will begin the Air Command and Staff College at Maxwell Air Force Base in Montgomery, Alabama. We wish him continued success.

### Chad's Lessons From the Front Line....

A war-torn nation searching for a respite from invaders and civil conflict...a people who are tough, adaptable, loving, hospitable, gracious, and needy...a land of high mountains, dusty terrains, and beautiful sunsets. The opportunity to serve in Afghanistan last year as a medical mentor was amazing. Our team (myself and an Air Force physician) were stationed with a US Army unit at the basic training site for the Afghan National Army (ANA). Our mission was to teach an Afghan medical staff of 50 at two locations whatever we could about military medicine. Secondarily, we were to ensure accountability for resources the US and other nations are pouring into the war effort. Our personal goals: keep it simple and teach only things that are sustainable once the NATO presence is gone.

We experienced both extreme frustration and incredible satisfaction during the deployment, sometimes in the same day. The physicians earned \$150 basic pay per month as captains in the ANA. We endeavored to encourage the 10 military physicians to work really hard

for their meager pay. It was difficult to convince them that disqualifying a new recruit because of a heart condition is the right course of action because there was so much focus, both locally and internationally, on adding every able body to the growing army. We counted success as getting vital signs for the recruits.

The ANA doctors' academic medical training was sound, but the residency training was much diminished from our US version. The couple of pharmacists we mentored were relatively skilled with a limited



supply of medications. Their ability to manually track every prescription in a paper log book was most impressive. The ANA medics received only a few weeks training. None of the staff had extensive trauma experience, so we spent a great deal of time helping them establish their own mass casualty training scenarios and program. The ANA had no medical administrators or nurses at our sites.

50,000 immunizations, 10,000 recruit physicals, 3 medical missions to local villages, a new digital x-ray machine, and endless cups of chai (tea) - this deployment was the most rewarding experience of my life. Lessons learned: Afghan soldiers are resilient; my comrades in the US Army are skilled at what they do day in and day out to protect our country; support of friends to me and my family was invaluable; care packages are awesome, especially with cookies, shaving cream, and socks; the Air Force is a great place to serve; my family is beautiful and sacrificed a lot for me to go; our freedom in America has cost much; God is always faithful to His promises; and there is true hope for the people of Afghanistan.



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# ALUMNI UPDATES

Class #	Alumnus	Position Change and Other News	Organization (City, State)
5	John Robbins	Robbins Scholarship at Conway Regi	by the establishment of the John and Janice onal Health System. He is now the President & ates Consulting (Germantown, TN)
7	Jon Vice	Retired as President & CEO	Children's Hospital & Health System (Milwaukee, WI)
12	Allen Backwell	Installed as President of the National Behavioral Consortium for 2008-09.	
12	B.J. Scharath	Nurse Consultant Coordinator	Cahaba Safeguard Contractors (Birmingham, AL)
13	Gary Lang	Chief Executive Officer	Walton Regional Medical Center (Monroe, GA)
14	Chuck Beaman	Chief Executive Officer	Palmetto Health Alliance (Columbia, SC)
14	Janet Stewart	Retired from BlueCross Blue	Shield of Alabama (Birmingham, Al)
14	James Summersett	Jim is an American Hospital Association State delegate and member of the Regional Policy Board 7.	
15	Richard Lance	Had an article published in Behavioral Healthcare, entitled "Promoting Benchmarking in Addiction Treatment."	
15	Lynn Truelove	Chief Operating Officer	Singing River Health System (Gautier, MS)
16	Sam Essien	Associate Director	Woodhull Medical Center (Brooklyn, NY)
17	Phil Mazzuca	Chief Executive Officer	Brim Healthcare (Brentwood, TN)
17	Mark Cain	Vice President	Cumberland Medical Center (Crossville, TN)
18	lan McFadden	President and Chief Executive Officer	Methodist Hospital of Indiana (Gary, IN)
19	Sylvia Young	President	Sunrise Health Hospitals (Las Vegas, NV)
20	Calvin Green	Director of Business Development	Correct Care, Inc. (Covington, LA)
23	Sharon Rush	Chief Executive Officer	South Bay Hospital (Sun City Center, FL)
23	David Galloway	Senior Director	Galloway Consulting (Atlanta, GA)
24	David Frederick	Consultant	Decatur General Hospital (Decatur, AL)
24	Jimmy Murphy	Associate Director	Southeast Louisiana Veterans Health Care System (New Orleans, LA)
24	LaDon Jones	Program Director, Health Services Administration	University of Memphis (Memphis, TN)
25	David Frum	President and Chief Executive Officer	Saint Catherine Regional Hospital (Charlestown, IN)
26	Paul Storey	Vice President Physician Services	Northwest Health System (Springdale, AR)
27	Brent Lammers	Vice President	Carolinas Medical Center - Union (Monroe, NC)
27	Jeff Turner	Chief Executive Officer	Moore County Hospital District (Dumas, TX)
28	John Warner	Business Development Manager	GE Healthcare (Fairhope, AL)
30	Barry Cambron	Vice President, Marketing and Business Development	Avivia Health (Atlanta, GA)
31	Joe Stough	Chief Operating Officer	Mobile Infirmary Medical Center (Mobile, AL)
31	Troy Clark	Regional Vice President Finance and Operations	Mountain View Regional Medical Center (Norton, VA)
32	Derrick Jones	Chief Executive Officer	HealthSouth Rehabilitation Hospital of Midland (Midland, TX)
32	Jay Helmer	Administrator	Alabama Pathology Associates, P.C. (Montgomery, AL)

Class #	Alumnus	Position Change and Other News	Organization (City, State)
32	Andrew Workman	Director, Revenue Cycle Management	Morehead Memorial Hospital (Eden, NC)
32	Craig Justice	Manager, Strategic Planning	Piedmont Healthcare (Atlanta, GA)
32	Mila Nishimura	Financial Analyst	Providence Health System Little Company of Mary (Torrance, CA)
32	Kevin Flynn	Vice President	St. Dominic Medical Associates (Jackson, MS)
32	Heather Mitchell	Quality Resource Specialist	AQAF/Alabama Quality Assurance Foundation (Birmingham, AL)
32	Heather Dexter	Vice President, Surgical Services and Planning	Saint Joseph's Health System (Atlanta, GA)
33	Troy Greer	Chief Executive Officer	Lovelace Westside Hospital (Albuquerque, NM)
33	Ric Ransom	Assistant Administrator	Baptist Memorial Hospital - Memphis (Memphis, TN)
33	Joe Jacobs	Human Resource Manager	UAB Health System (Birmingham, AL)
34	Letitia and Todd Kennedy	Announce the birth of their second son, Raleigh Kennedy, who was born February 26, 2009.	
34	Kim Maddox	Residential Agent	Red Hills Realty (Birmingham, AL)
34	Russell Touchet	Administrator-Highland Campus	CHRISTUS Schumpert Health System (Shreveport, LA)
34	Eric Garrard	COO - System Operations	Hutcheson Medical Center (Fort Oglethorpe, GA)
35	Trent Lind	Chief Operating Officer	Swedish Medical Center (HCA) (Englewood, CO)
35	Prashant Subramaniam	Senior Consultant	Deloitte (New York Clty, NY)
35	Tanita Hobbs	Client Services Manager	Thomson Reuters (Atlanta, GA)
35	Traci Spray	Director, Clinical Operations	New York - Presbyterian Hospital, Columbia University Med. (New York City, NY)
35	Daniel Stanton	Awarded the ACHE Regent's Award for Early Career Healthcare Executive of the Year for 2008.	
36	Rajan Grover	Senior Director	Healthcare Management Partners, LLC. (Philadelphia, PA)
36	Paul Theriot	Chief Executive Officer	Chesterfield General Hospital (Cheraw, SC)
36	Joel Taylor	Chief Executive Officer	White County Community Hospital (Sparta, TN)
36	Barbara Stripling	Director of Professional Development	Flowers Hospital (Dothan, AL)
37	Adrienne Steading	Marketing Manager	UAB Health System (Birmingham, AL)
37	Elisha Dozier	Executive Director	Mobile Nursing and Rehabilitation (Mobile, AL)
37	Jeshahnton Essex	Assistan Administrator	Methodist University Hospital (Memphis, TN)
37	Larkin Kennedy	Received the designation of Fellow in t	the American College of Healthcare Executives.
38	Douglas Reed	Director, The Medical Group of Saint Joseph's	Saint Joseph's Health System (Atlanta, GA)
38	Evan Ray		the American College of Healthcare Executives.
38	Eric Robinson	Chief Executive Officer	Select Specialty Hospital (Gulfport, MS)
39	Meggan Moore Crunkleton	Madison Hospital Activation Coordinator	Huntsville Hospital (Huntsville, AL)
39	Brandon Haushalter	Chief Operating Officer	St. Joseph's Hospital (Fort Wayne, IN)

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# **ALUMNI UPDATES**

Class #	Alumnus	Position Change and Other News	Organization (City, State)
39	Jeff Willson	Administrator	Greater Valley Hospice Alliance (Brownsville, TX)
37	Jeli Willson	Administrator	
39	Sam Dean, Jr.	Director of Clinic Operations	Infirmary Medical Clinics, Diagnostic and Medical Clinic (Mobile, AL)
39	Yameeka Jones	Administrative Director, Professional Services	Vanderbilt University Medical Center (Nashville, TN)
39	Beth Caine	Manager, Cancer Treatment Center	St. Vincents East (Birmingham, AL)
40	Adam Cook	Administrator, Pediatric Transplant Center	Children's Hospital Boston (Boston, MA)
40	Heath Phillips	Chief Operating Officer	HealthSouth Lakeshore Rehabilitation Hospital (Birmingham, AL)
40	Ann Nowell	Assistant Administrator	Northwest Mississippi Regional Medical Center (Clarksdale, MS)
40	Carol Bailey	Director of Network Operations	HealthSpring of Alabama, Inc. (Birmingham, AL)
40	Lance Wersland	Lance received the Navy Achievement Medal in December 2008 and has trained as a Lean Six Sigma Black Belt. Director of Resource/Comptroller Naval Hospital Oak Harbor, Washington (Oak Harbor, WA)	
41	Ryan Pillman	Consultant	Deloitte (Chicago, IL)
41	Brandon Aven	CRNA Student	Arkansas State University (Jonesboro, AR)
41	Thomas Roddy	Assistant Administrator	Sandhills Regional Medical Center (Hamlet, NC)
41	Joseph Bolen, IV	Administrative Specialist	Trinity Medical Center (Birmingham, AL)
41	Raleigh Gresham, III	Senior Associate	PricewaterhouseCoopers, LLC (Atlanta, GA)
41	Kidada Hawkins	Since December 2008, Kidada has been on the Calhoun County Chamber of Commerce and has recently been promoted to Associate Administrator at Stringfellow Memorial Hospital in Anniston, AL.	
41	Ben Whitworth	Business Manager, Perioperative Services	Shands Healthcare (Jacksonville, FL)
E 27	Ron DeKeyzer	CIO & Vice President Planning	Christus St. Frances Cabrini Hospital (Alexandria, LA)
E 37	Steve Honeycutt	Executive Administrator	UAB - Department of Dermatology (Birmingham, AL)
E 37	Dean Mazzanti	Accreditation Manager	Southeast Louisiana VA Healthcare System (New Orleans, LA)
E 38	Jeremy Gray	Assistant CEO	Heritage Health Systems (Shelbyville, TN)
E 42	Michael Ritzus	Administrator, Jackson Clinic	Jackson Hospital and Clinic (Montgomery, AL)
E 42	Adam Campbell	MoveStrong Transition Planning Team	Middle Tennessee Medical Center (Murfreesboro, TN)
E 43	Warren Smedley	Service Line Director, Cancer Services	UAB Health System (Birmingham, AL)
PhD	Pam Autrey	Administrative Director, Medical Nursing Services	UAB Hospital (Birmingham, AL)
PhD	Chuck Wainwright	Associate Professor of Management, Healthcare Adm	Belmont University, Massey School of Business (Nashville, TN)
PhD	Jessie Tucker	Senior Vice President and Administrator	Lyndon B. Johnson General Hospital (Houston, TX)
PhD	Donna Malvey	Associate Professor	University of Central Florida, Cocoa Campus (Cocoa, FL)
PhD	Donna Slovensky	Assoc. Dean for Academic and Student Affairs	University of Alabama at Birmingham (Birmingham, AL)
PhD	Glenn Yap	Commander and Administrator	United States Air Force (McGuire AFB, NJ)